



## **Findlay Soccer Club**

### **Refund Policy**

FSC fees are not refundable unless a player is injured prior to the start of the season or a parent's job is transferred from the Findlay area and the move prevents participation for the entire season.

According to the terms of the FSC Participation Handbook, all parents have signed the agreement where they acknowledge and agreed that:

- Parents are responsible to pay fees for both seasons, unless an injury or parent transfer from the community prevents participation.
- If a parent or player breaches his/her contract and leaves the team during the soccer year, they are not eligible for a refund.

### **Injury**

In the case of an injury, the player must suffer the injury prior to the start of the season to be eligible for any refund. The refund is subject to FSC Operating Committee approval.

Any injury sustained after the start of the season is not eligible for a refund.

### **Transferred Employment for a Parent**

A refund may be given to a player who moves out of the area and is unable to participate for the entire season. If the move occurs prior to the start of a season due to an employment change for the parent, the FSC Operating Committee will review and approve on a case by case basis.

A move out of the community after the season has started is not eligible for a refund.

### **Non-refundable Fees**

Certain portions of a player's fees cannot be refunded regardless of the situation. Once these items are paid for, FSC does not have a means to obtain a refund. These expenses include but are not limited to registration expenses with the league, OYSAN, and insurance charges.

### **Refund Procedure:**

1. Parents who feel they are eligible for a refund must submit their request to the appropriate Competitive Director – parents of boys submit the refund request to the Boys Competitive Director, and parents of girls submit the refund request to the Girls Competitive Director. Their email addresses can be found on the club website, [www.findlaysoccerclub.org](http://www.findlaysoccerclub.org) in the FSC Operating Committee section.
2. The refund request must include the following information to help determine whether a refund will be granted and the amount of the refund.
  - Player's Name
  - Team name
  - Coach & Team Manager Names
  - Date injury occurred or date family moved from the community
3. The Boys/Girls Competitive Director will present the request at the next FSC Operating Committee meeting.
4. The FSC Operating Committee will vote to approve or deny the request.
5. The Competitive Director will notify you with the result of your request after the FSC Operating Committee meeting.

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